Until there is a vaccine or effective treatment, COVID-19 will continue to be a serious public health threat to our communities, our city, and our country. We must learn how to live with the new reality and find ways to safely begin to gradually lift restrictions, making minor adjustments over a long period of time.

As we move forward, it is critical that we continue to slow the spread of COVID-19 and avoid a surge in the number of cases that would overwhelm our hospitals.

The City of Fountain Valley will take a gradual and staged approach to our response to this crisis – working with leaders across the region and continuing to be guided by expertise from County, State, and Federal public health officials. This approach will enable us to slowly lift restrictions while carefully monitoring risks and needs, and adjusting our approach as needed.

The gradual relaxing of restrictions will require the patience, persistence and partnership of residents, businesses, workers, government representatives and public health officials.

We must act as one, fighting to keep Fountain Valley safe and healthy, and protecting our friends, families and neighbors.

This is a long road ahead, but we will get through this challenging time together.

**STAGES OF A GRADUAL AND SAFE ADJUSTING OF RESTRICTIONS**

Starting May 8, 2020, the City and County of Orange will enter Stage 2 and begin the process of slow and gradual adjustments to the Safer at Home order. Physical distancing, face coverings and other safety measures will remain in place and will be even more important.

Everyone in Fountain Valley should be prepared to proceed carefully- to ensure that we do not create a surge of infections. All residents and businesses should continue to wear face coverings in public, avoid coming into close contact with other individuals, and practice social distancing of at least 6 feet. Everyone should continue to limit travel and non-essential activities, and stay home as much as possible.

Effective Friday, May 8, 2020, some retail establishments will be allowed to offer online/phone orders and curbside pick-up ONLY. Curbside retail, including but not limited to:

- Bookstores
- Jewelry stores
- Toy stores
- Clothing stores
- Shoe stores
- Home and furnishing stores
- Sporting goods stores
- Antique stores
- Music stores
- Florists
Note: this will be phased-in, starting first with curbside pickup and delivery only until further notice. Any additional business operations greater than curbside pickup would require a Planning Department review.

Supply chains supporting the above businesses, in manufacturing and logistical sectors can open as well. Restaurants will remain closed for dine-in guests.

Golf courses and Fountain Valley Tennis Center are now open as long as activities adhere to distancing and cleaning and infection control protocol, including the wearing of face coverings. For more information, please go to County of Orange Health or city website.

Face coverings are highly recommended for customers and required for workers of any grocery store, pharmacy/drug store, convenience store, gas station, restaurant, food preparation establishment and retail store in Orange County.

The State of California has issued guidance for each early Stage 2 business to follow, and can be located at https://covid19.ca.gov/roadmap/. The goal is to provide a safe, clean environment for workers and customers. Businesses may use effective alternative or innovative methods to build upon the guidance.

Review the guidance that is relevant to your workplace, prepare a plan based on the guidance for your industry, and put it into action.

When complete, you can post the industry-specific checklist (below) in your workplace to show your customers and your employees that you’ve reduced the risk and open for business.

Before, reopening, all facilities must:

1. Perform a detailed risk assessment and implement a site-specific protection plan;
2. Train employees on how to limit the spread of COVID-19, including how to screen themselves for symptoms and stay home if they have them;
3. Implement individual control measures and screenings;
4. Implement disinfecting protocols; and
5. Implement physical distancing guidelines.

Businesses not included in Stage 1 or 2: Higher-risk Workplaces
- Personal services such as nail salons, tattoo parlors, gyms and fitness studios
- Hospitality services, such as bars and lounges
- Entertainment venues, such as movie theaters, gaming facilities, and pro sports
- Indoor museums, kids museums and gallery spaces, zoos, and libraries
- Community centers, including public pools, playgrounds, and picnic areas
- Religious services and cultural ceremonies
- Nightclubs
- Concert venues
• Festivals  
• Theme parks  
• Hotels/lodging for leisure and tourism

**REACTIVATING WATER SERVICE AND OPERATIONS**

Some buildings and large service connections may have shut down or significantly reduce water use during closures. Shutting down may result in various threats to water quality, such as depressurization, stagnation, loss of disinfectant residual, leaching of metals, and growth of harmful microorganisms such as Legionella. Water customers should thoroughly flush stagnant water lines prior to restoring full operation if they have closed or reduced water usage. Customers who have additional question or need further assistance can call the Water Department at (714)593-4420

To view California Resilience Road Map to modify Stay at Home order, [click here](#).

To view County of Orange Business Guidelines, [click here](#).

To view County of Orange HCA Directive on Face Coverings, [click here](#).

To view CDC Guidance for Reactivating Building Water Systems, [click here](#).