



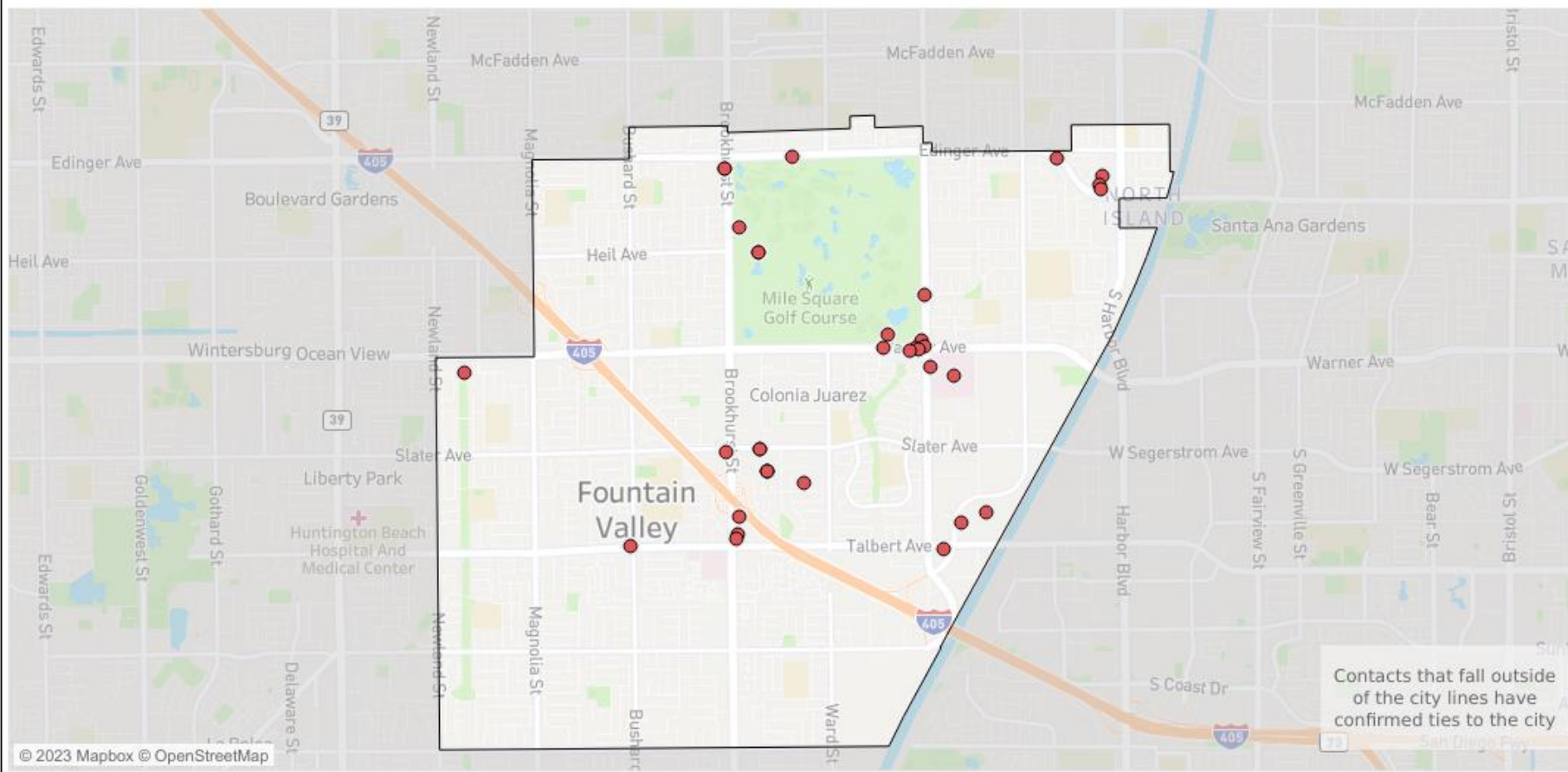
MONTHLY TOTALS

55
CONTACTS

17
NEW ENGAGEMENTS

3
STREET EXITS

LOCATIONS VISITED





EXIT INFORMATION

EXIT DESTINATIONS		SHELTER EXITS	
Destination		Shelter	
Hospital or other medical facility	2	None	0
Staying or living with family, permanent tenure	1		
Grand Total	3	Grand Total	0

Outreach Contacts reflect the number of interactions for the specific purpose of reaching out to unsheltered homeless neighbors in a process of building trust and offering support toward the long-term goal of connecting them with emergency shelter, housing, or critical services; and providing urgent, non-facility-based care. These activities are intended to help homeless neighbors to obtain appropriate supportive services, including assistance in obtaining permanent housing, medical health treatment, mental health treatment, counseling, supervision, and other services essential for achieving independent living; housing stability case management; and other Federal, State, local, or private assistance available to assist the program participant in obtaining housing stability. This number can be duplicated in any given reporting period. This number refers to adults only and does not include any children if they were present.

Street Exits are defined by HUD and enumerated in the HUD Systems Performance Report, and City Net uses these designations for all street exits achieved through the efforts of two or more agencies working together within the context of the homeless collaborative in the city. HUD designates some of these street exits as “temporary” and some as “permanent”, and City Net exercises discretion to count as exited those homeless neighbors who have a reasonable plan in place to move from temporary shelter to permanent housing.

Client Engagement reflects the current number of homeless neighbors who are voluntarily engaged in a formal, written case management relationship with City Net. Clients sign permission to allow City Net case managers to work with them to achieve progress on a mutually agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average and are considered inactive after 90 days of no contact.

SUCCESSSES

- After losing contact with his Veterans Affairs case manager, a client contacted City Net for assistance to reconnect and continue his housing program. Coincidentally, the case manager from the VA recently contacted City Net to inquire if they had seen the client. However, without reliable contact information, City Net case managers could not follow up with the client to arrange a meeting. In April, the case managers connected with the client, who confirmed that while he has no phone, he would continue to check in with both of his case managers so he can progress with his housing program in the upcoming months.
- City Net case managers had been working with a client for several months, gathering all his vital documents to prepare him for a housing program. In April, the case managers transported the client to Norwalk, where they assisted him in getting a reissued birth certificate. Once the birth certificate arrives, the client will be able to move forward with his housing goal!