



FOUNTAIN VALLEY FIRE DEPARTMENT GENERAL ORDER

FIRE CHIEF *Tony Coppolino*

ORDER # 2018-01

TITLE: PARAMEDIC MEMBERSHIP PROGRAM FEES

DATE: May 08, 2018

SUBJECT: Guideline for Charging Paramedic Membership Fees

The Paramedic Membership Program (PMP) was implemented to offset the growing costs of providing pre-hospital medical care to the visitors and residents of Fountain Valley. Enrolled members are never charged fees for a 9-1-1 response. Fees begin accumulating when paramedics determine that the medical condition of a patient warrants transportation to the hospital; the fees are referred to as an Emergency Medical Advanced Assessment (EMAA) fee. The PMP fees are billed by Care Ambulance on behalf of the City, but these fees are separate from ambulance transportation fees charged by CARE. The following guidelines outline standards in which the EMMA fee is charged:

1. If a member's subscription expires and the person is charged an Emergency Medical Advanced Assessment fee after the expiration, up to three bills will be waived if the membership is renewed within three months of the subscription expiration.
2. The EMMA fee will be waived for Fountain Valley residents that are non-paramedic members and pass away within 3 months of paramedic services provided.
 - a. If there is surviving family within the residence of the deceased, they must activate a Paramedic Program Membership to qualify for the aforementioned fee waiver.
3. Fountain Valley residents that have a PMP for their primary residence, and have a family member that lives at an elderly care facility within Fountain Valley or is receiving care at an assisted living facility within Fountain Valley, are covered by the primary residence paramedic membership.
 - a. The resident may receive a bill, as only one address is assigned per membership. Fire administrative staff will waive the fee upon notification from the resident.
4. Fountain Valley residents who are not enrolled in the PMP and are charged an Emergency Medical Advanced Assessment fee are required to pay the fee. If the resident

would like to become a member, the resident needs to complete an enrollment form and submit the form with the \$60 membership fee.

5. Non-members can request up to three Emergency Medical Advanced Assessment fee waivers due to hardship.
 - a. Each hardship will be reviewed on a case-by-case basis
 - b. The following must be submitted to fire administration for hardship consideration:
 - i. Proof of income
 - ii. Letter explaining hardship
 - iii. Proof of Medi - Cal/Medi - Care membership if applicable
 - iv. Paramedic Membership Program enrollment
6. All other circumstances will be considered by fire administration staff and approved by the fire chief.